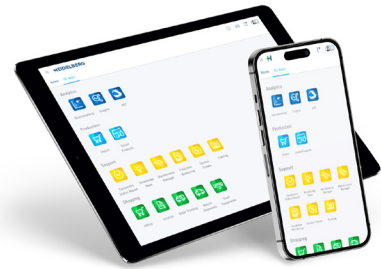


App Overview.

HEIDELBERG Portal.



CHATBOT



HEIDELBERG AI Chatbot: Searches our documentation to provide quick and easy to understand answers for any Portal or Prinect related inquiries. Performance Chat in Insights securely evaluates your production data for clear and concise analysis.

ANALYTICS



Benchmarking: Compare your Press data to your direct competition across the world, anonymously.



Insights: Real-time and historical Production Data including job specific KPIs, color quality, and pre-configured data dashboards for all Prinect connected machines.

PRODUCTION



Data Capture: Postpress process tracking app to enter times, waste, and completed jobs to analyze in Insights.



Inventory Management: Your consumables inventory and incoming shipments at your fingertips.

SUPPORT



Help Center: Direct links to all available documentation for Portal and Prinect or use the HEIDELBERG AI Chatbot for specific questions.



Maintenance Manager: Plan, execute, and track all maintenance points on your Press, along with direct access to the manual for every task.



Service Tickets: All open and closed service tickets for a full year with options to create new tickets, add attachments, quickly track Parts, and chat with our Service Team.



Academy: Online college courses for printing, tailored to all experience levels.

SHOPPING



eShop: Shop for HEIDELBERG consumables 24/7 with customized shopping lists for your machine.



Invoices: All open and closed invoices for the last year with a PDF download, Order Number, and PO for each.



Shipments: View your order tracking with a direct link to the carrier's tracking site and Service Order if applicable.



Used Equipment: Browse HEIDELBERG approved used equipment.

ADMINISTRATION



Contracts: List of all active and recently expired contracts on your HEIDELBERG machines.



Equipment Status: View open service tickets, nickname options, and digitized manuals for your machines.



Materials: Maintain a coating library with specialized characteristics for each.



Tools: Anilox roller library designed for anilox carousels and tracking attributes for each roller.



[Log In/Register](#)