Service you can rely on

HEIDELBERG

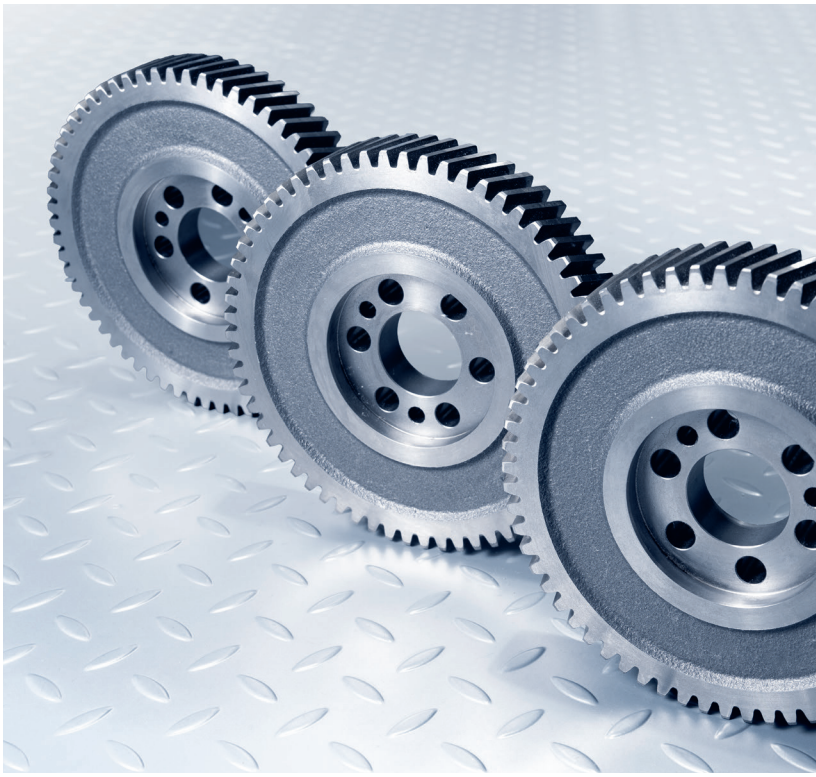
The Original.
Always one step ahead.

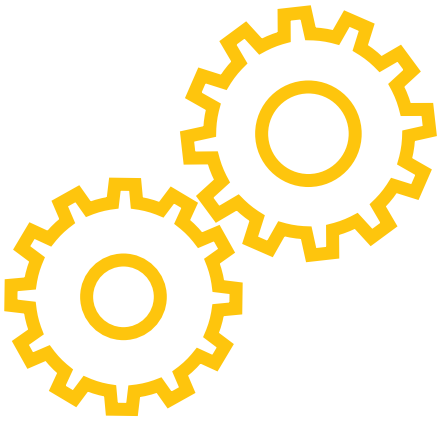
Looking for components engineered to keep your machine running at peak performance while safeguarding your investment? Then choose HEIDELBERG Original Parts – your access to cutting-edge quality parts.

HEIDELBERG Original Parts stand for...
...the highest quality, precision, and operational reliability. Our original parts are continuously refined and tested, so you always benefit from the latest improvements. This ensures consistently high performance, maximum uptime, and long machine life.

Extended warranty coverage
When installed by certified HEIDELBERG® service technicians, an extended 3-year warranty now applies to HEIDELBERG Original Parts, ensuring tested quality, proven reliability and maximum operational safety.[1]

[1]The extended warranty does not cover components that are already included in existing Component Coverage contracts, nor does it apply to wear and tear or consumable parts.





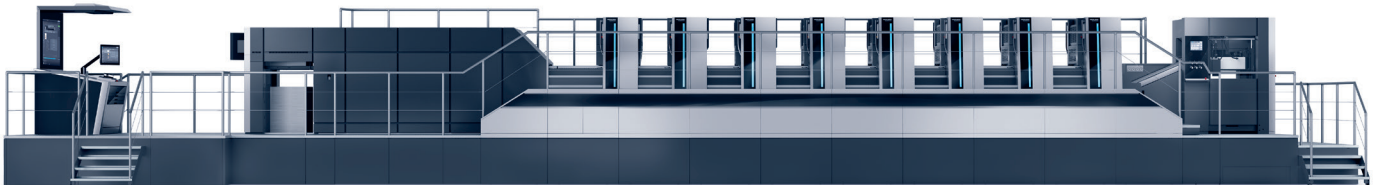
heidelberg.com/serviceparts

Benefits

- 3-year warranty
- 24-hour worldwide delivery
- Full spare parts portfolio coverage
- Continuous product improvements
- Maximum machine compatibility and reliability
- High uptime and operational stability
- Technical clarification support

[1]Effective June 1, 2026, the warranty period for HEIDELBERG THE ORIGINAL spare parts will be extended to three (3) years, provided that the replacement is carried out by HEIDELBERG service technicians. The warranty period begins on the date of replacement. This applies to HEIDELBERG THE ORIGINAL spare parts in the areas of CTP, narrow web, sheetfed offset, and postpress. Excluded are spare parts covered under existing Component Coverage Agreements, as well as wear parts and consumables. Different terms may apply in certain markets. For availability and further details, please contact your local HEIDELBERG representative. Additionally, the applicable HEIDELBERG terms and conditions shall apply.

Choosing the Original means:



1

Machine precision
The Original Parts ensures machine compatibility, prevents failures, and protects your capital investment.

2

Operational reliability
The Original minimizes unplanned downtime, reduces risk of costly interruptions and secures long-term operational continuity.

3

Production continuity
Continuous machine performance supports uninterrupted production output and safeguards productivity and ROI.

4

System stability
The Original protects the value and lifespan of the machine and maintains optimal system functionality and consistency over time.

The Original is not only a product choice...
...it is a strategic decision to protect productivity, ensure consistent quality, and preserve the long-term value of your equipment.

The portfolio includes:
- Protection of your capital investment
- Reduced risk of unplanned downtime
- Maximized machine performance and reliability

HEIDELBERG Original Parts – your access to cutting-edge quality parts.

Contact us:
heidelberg.com/info

Publishing information
Heidelberger Druckmaschinen AG
Kurfuersten-Anlage 52–60
69115 Heidelberg
Germany
Phone +49 6221 92-00
Fax +49 6221 92-6999
contact@heidelberg.com
Further details at:
heidelberg.com

Production note
Image credits: Heidelberger Druckmaschinen AG

Trademarks
HEIDELBERG, the HEIDELBERG logotype are registered trademarks of Heidelberger Druckmaschinen AG in the U.S. and other countries. All other trademarks are property of their respective owners.

Version May 2026