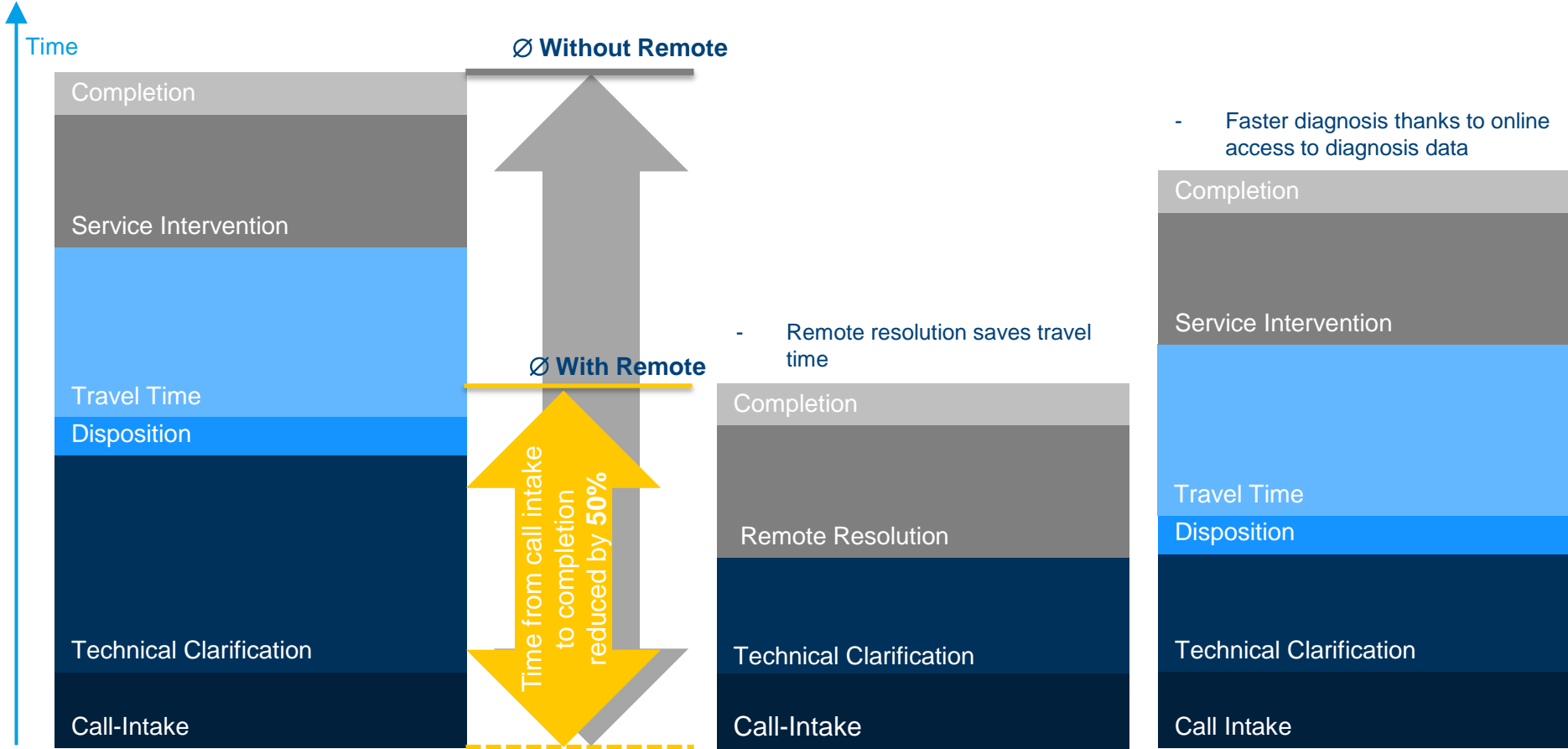




# Remote Services: Time to solve service calls reduced by half



Service call **without**  
Remote Service

Service call **with**  
Remote Diagnosis -  
resolution

Service call **with**  
Remote Diagnosis -  
clarification <sup>1</sup>