



Our Commitment to Quality. Heidelberg Group.

Our customers expect top quality. So do we.

The goal of our efforts is to meet our customers' expectations.
We must continue to be the preferred partner of our customers and set the standards for top performance.

What our customers want:

To use our products and services to increase their performance and productivity.

So we will:

- Rapidly carry out all necessary developments
- Supply cutting-edge, integrated, secure and environmentally-sound solutions designed to provide maximum benefits
- Plan the quality of products with special characteristics, implement the plan, and manage compliance
- Meet all promised deadlines
- Provide competent advice and consulting in all situations
- Make sure the delivered solutions run reliably at all times
- Continuously improve the effectiveness of our quality management system

Our most important task is:

To continue systematically improving ourselves, our suppliers, our business processes and especially our cooperation at all levels.

For our customers and ourselves, a decision for Heidelberg is always a Decision for Quality.

We gladly take this responsibility.

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