

Ensure trouble-free production. **Preventative Maintenance.**



Protecting your investment.

The key to greater performance.

Regular professional maintenance of your equipment is key to high-quality results with maximum throughput.

Systemservice – competent and customer-oriented

HEIDELBERG Systemservice® offers you a comprehensive service portfolio that goes far beyond the standard for the print media industry. Optimize your production and maximize the highest availability of your machines. Remote Service enables remote diagnosis of your HEIDELBERG® machine by a dedicated service technician.

Stability and cost reduction

HEIDELBERG's professional maintenance together with our standardized checklists will help ensure your machine is always running properly. Optimizing machine settings and replacing worn wear parts are an efficient way of improving productivity. After a qualified assessment of the technical condition of your system, we will provide a recommendation and offer further preventative measures if necessary.

Preventative maintenance ensures stable quality combined with high throughput, delivered by your HEIDELBERG system. Regular maintenance helps you enjoy higher machine availability thanks to fewer unplanned downtimes.

Benefits of machine maintenance

- Thorough examination and function test of the system in accordance with the HEIDELBERG maintenance checklist
- Detailed assessment of the technical machine condition and coordination of the further preventative measures
- Lubrication, greasing, and adjustment of mechanical system components
- Preventative replacement of defined service and wear parts by a service technician based on professional judgment

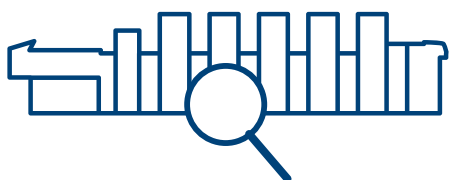
Involvement of the customer

- The working space around the system and its components must be free and safely accessible
- The system and its components must be released on schedule in a clean condition (in accordance with the instruction manual, cleaning and maintenance work done by the machine operator)
- Cleaning agents and lubricants as well as paper and printing plates for test runs must be provided
- If necessary, assistance from a member of the customer's staff

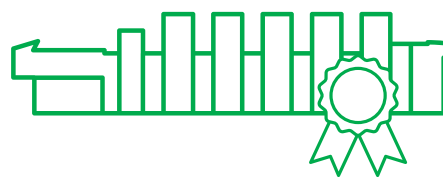
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**Machine
Maintenance**



**Assessment of
Machine Condition**



**Preventative
Measures**

9 clear benefits for you.

Preventative Maintenance.

With machine maintenance, you benefit from stable production thanks to intervention by high-qualified service technicians.

1 Maintenance pays off and ensures consistent performance

2 Reduced unplanned downtimes

3 Stable print quality adds value

4 Regular checks of machine settings ensure high production quality

5 Optimizes production speed

6 Defined wear parts are replaced properly in accordance with HEIDELBERG checklists

7 All safety-related parts and equipment are inspected on a regular basis

8 Preventative measures are suggested and coordinated, based on the condition of your system

9 Regular maintenance enables investment protection, leasing, and insurance contracts

Resale value
+ 7.5 %

Machine
productivity
+ 23 %

\$10,000
Potential savings
per Remote Service
intervention

Unplanned
downtime
- 20 %

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At our first Preventative Maintenance inspection, HEIDELBERG examined the press thoroughly and showed our staff the areas that needed more attention — areas we would have overlooked. **Now we spend 2 hours every week doing Preventative Maintenance on all of our presses, which saves us a tremendous amount of downtime.**

Brian Kosineski
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